

	Departing								Arriving							
	Standard (waiting time once PRM made themselves known)	Target	April	May	June	July	August	September	Standard (time assistance available at gate from arrival on chocks )	Target	April	May	June	July	August	September
Pre-booked	Numbers of PRMs		172	894	837	655	638	1188	Numbers of PRMs		232	993	1029	889	653	1247
	10 mins	80%	93.00%	77.70%	78.30%	71.90%	78.10%	75.80%	5 mins	80%	81.90%	64.80%	64.30%	64.30%	65.10%	63.70%
	20 mins	90%	95.30%	83.60%	81.80%	77.40%	83.10%	80.30%	10 mins	90%	90.10%	71.90%	73.80%	73.90%	73.80%	74.30%
	30 mins	100%	95.30%	87.00%	84.30%	81.50%	85.90%	83.50%	20 mins	100%	93.50%	81.20%	85.30%	80.70%	81.50%	83.70%
Non pre-booked	Numbers of PRMs		432	502	395	226	266	309	Numbers of PRMs		510	695	587	310	328	324
	25 mins	80%	95.30%	86.40%	88.10%	86.00%	92.40%	88.20%	25 mins	80%	88.10%	72.00%	78.60%	79.30%	76.70%	76.10%
	35 mins	90%	96.00%	89.90%	89.60%	88.80%	94.20%	91.90%	35 mins	90%	93.80%	77.90%	79.40%	85.30%	82.10%	80.20%
	45 mins	100%	97.20%	93.10%	91.00%	89.30%	95.10%	93.20%	45 mins	100%	95.30%	82.20%	82.70%	87.60%	84.80%	84.00%